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STATEMENT OF WARRANTY for Venture LED Products

LED products as listed on Ventures website

Carry a warranty as displayed on our individual datasheets.

LED Street Lighting Products including Westminster and V8B modules (not plug-in retrofits)

Based upon operation in a maximum ambient of 20C and on the understanding such products are controlled to operate during the hours of darkness, equating to annual usage of 4300 hours, warranty is extended to 12 years

LED Emergency Products

Batteries carry a warranty for 12 months except 6 in 1 exit sign, which has a 3 year battery warranty.

Fire Rated Downlights

Warranty based upon daily usage of 6 hours, otherwise product is warranted on a pro-rata basis

Qualification

- The warranty starts from the date of invoice.
- The item must be faulty due to manufacturing defects and not rendered faulty due to misuse, use at elevated temperatures, use at high supply voltages and use in adverse environments or similar circumstances or situations that take Ventures product outside of its published data.
- Venture will only supply a replacement product for each faulty product returned and will not contribute towards other costs, which implies and not limited to; costs of consequential losses, labour costs, equipment and hire costs, transport costs and any other associated costs of retrieving the original product and or refitting a new product.
- Where original products are no longer available due to obsolescence or unavailability, the nearest alternative will be offered.
- For street lighting products having failed controls subsequently repaired in a timely manner, it's accepted some daylight burning may occur and the 12-year warranty is honoured.
- Plug-in retrofits are E27 / E40 / B22d based products

Authorised signature and Date:

Clive Riddell, Technical Manager for Venture Lighting Europe Ltd

April 2018