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STATEMENT OF WARRANTY for Venture HID products

Lamps

This is to certify that Metal Halide lamps and High Pressure Sodium lamps manufactured by Venture Lighting operated in accordance with our lamp specification of 10 hours per start, carry a warranty of 4000 hours or twelve months, whichever occurs sooner. In addition, Ventures Sustainability lamps have an extended warranty of 8000 hours or 24 months whichever occurs sooner.

For Metal Halide lamps and High Pressure Sodium lamps operated exclusively with Ventures Ventronic *High Frequency* electronic control gear, these carry an extended warranty of 8000 hours or twelve months whichever occurs sooner.

HPS Elite lamps, carry a warranty of 6 years on the understanding that lamps are controlled* to operate during the hours of darkness, equating to annual usage up to 4600 hours, otherwise product is warranted as above.

The above lamp warranties are provided for failures over and above Ventures published life data.

Control Gear

This is to certify that Ventronic electronic ballasts, magnetic ballasts, magnetic transformers, electronic ignitors, electronic devices and control boxes that contain these products, which have been manufactured or factored by Venture Lighting are warranted for 3 years. When operated at their maximum operating temperature, the life expectancy of all such control gear is expected to be in excess of 10 years, except for Ventronic ballasts which have a life expectancy of 3 years for low frequency ballasts and 5 years for high frequency ballasts. When used in Street Lighting applications, where lamps are controlled* to operate during the hours of darkness, equating to annual usage up to 4600 hours, Ventronic low frequency ballasts carry a warranty of 5 years.

Capacitors

This is to certify that factored capacitors supplied by Venture Lighting as a supplementary service item are warranted for 3 years against manufacturing defects providing items are not subjected to mains supply perturbations above recommended limits. Such influences can cause catastrophic failure resulting in the production of smoke and fumes and burning elements that can cause localised combustion of surrounding apparatus, for which Venture Lighting does not warrant or take responsibility.

Note: The use of Type B protected capacitors for cross phase applications is recommended and should significantly reduce the above burning risk. Also the addition of harmonic filters will further prevent against the effects of mains perturbations.

Qualification

The item must be faulty due to manufacturing defects and not rendered faulty due to misuse, use at elevated temperatures, use at high supply voltages and use in adverse environments or similar circumstances situations that take Ventures product outside of its published data.

Venture will only supply a replacement product for each faulty product returned and will not contribute towards other costs, which implies and not limited to; costs of consequential losses, labour costs, equipment and hire costs, transport costs and any other associated costs of retrieving the original product and or refitting a new product.

* For street lighting products having failed controls subsequently repaired in a timely manner, it's accepted some daylight burning may occur and the 6-year warranty is honoured.

Authorised signature and Date:

Clive Riddell, Technical Manager for Venture Lighting Europe Ltd

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